UNDERSTANDING YOUR BILL

Follow the numbers below as a guide to reading your new billing format.

- 1. Our website, office addresses, phone number and e-mail.
- 2. Amount due on account.
- 3. Your account number. Please refer to this number when calling in or making payments.
- 4. Billing Summary shows activity since last billing.
- 5. Message Center for important messages from VEC.
- 6. Meter location and meter reading information.
- 7. By following the graph key, you can see monthly usage along with average monthly temperature. You can compare your usage with the previous month and year.
- 8. Current detail of charges for service.
- 9. Account number and amount due. Return stub with your check or cash payment.

The bills will be two-sided. Don't forget to refer to the back of your stub each month for important messages from Verendrye Electric Cooperative.

Please remember to visit us at www.verendrye.com and sign up for SmartHub. SmartHub is a fast and convenient way to view usage history and manage your account.

